Abstract: Rev 3 Quality Manual

## **Quality Policy:**

The quality policy of the Office of the Vice President Research is to continually improve the services we provide to meet the requirements of our customers. We are committed to providing high-quality support and leadership to facilitate the growth of excellent, impactful and innovative research at the University of Limerick. Our staff subscribe to the principle of quality management and customer-focused service delivery. We have implemented a quality management system to assist us to achieve our goals, maximise customer satisfaction and ensure continual improvement.

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